

nice Neötech Medical Systems Pvt. Ltd.

nice 6000/nice 6000 M Infant Observation Trolley



OPERATING/INSTALLATION MANUAL

This operating manual provides all the information necessary for the user to safely set up and operate this equipment. It is the responsibility of the user to follow the instructions and recommendations provided

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nice 6000



nice 6000 M

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User Responsibility/Operator profile

This Product will perform in conformity with the description thereof contained in this operating manual and accompanying labels and/or inserts, when assembled, operated, maintained and repaired in accordance with the instructions provided. Operator is positioned 1m approx from the front panel of the device. The device should be placed leaving space upto 1m from the wall to access the device backside easily. This Product must be checked periodically. A defective Product should not be used. Parts that are broken, missing, plainly worn, distorted or contaminated should be replaced immediately. Should such repair or replacement become necessary, nice Neötech recommends that a telephone or written request for service advice be made to the nearest nice Neötech Regional Service Center.

This Product or any of its parts should not be repaired other than in accordance with written instructions provided by nice Neötech and by nice Neötech trained personnel. The Product must not be altered without the prior written approval of nice Neötech's Quality Assurance Department. The user of this Product shall have the sole responsibility for any malfunction which results from improper use, faulty maintenance, improper repair, damage, or alteration by anyone other than nice Neötech.



Warning

- Before using the nice Neötech Infant Observation Trolley, read this entire manual. Attempting to use this device without a thorough understanding of its operation may result in patient or user injury. This device should only be operated by personnel trained in its operation and under the direction of qualified medical personnel familiar with the benefits and risks of this type of device

Declaration for Languages

User Manual and label will be provided in the appropriate language to ensure that the user understands. Language validation will be done for the language of the user manual, Label, Corresponding documents, when nice Neötech Medical Systems Private Limited supplies to EU countries.

Declaration for RoHS

RoHS electronic components are used for production of the devices and complies with Annex I categories of the RoHS Directive 2011 65 EU.

Model Descriptions

All models of the nice Neötech Infant Observation Trolley provide a comfortable transfer infant from one place to another place within the hospital and treat the baby under radiant warmer and phototherapy.

- The model nice 6000 M is an Infant Observation Trolley having integral bassinet.
- The model nice 6000 is a standalone model.

Definitions

- a. **Mattress Temperature:** Environment temperature at a center point of the mattress surface.
- b. **Measurement Points-** Measurements are taken at five points in a plane mattress surface. One point shall be centre of the mattress; the remaining four points shall be the centers of four areas formed by lines, which divide both the width and length in two parts.

Definition of Warning Indication

Three levels of warning indication are used throughout this manual and on the unit. They are defined as follows,

A **DANGER** notice indicates an immediately hazardous situation which, if not avoided, will result in death or serious injury, serious damage to property such as total loss of use of equipment, and a fire.

A **WARNING** notice indicates an indirectly (Potentially) hazardous situation which if not avoided, will result in death or Serious injury, serious damage to property such as total loss of use of equipment, and a fire.

A **CAUTION** notice indicates a hazardous situation which, if not avoided can result in minor or moderate injury, partial damage to property and loss of data stored in computer.

Section A: Warnings



Warning














- Before using the nice Neötech Infant Observation Trolley, read this entire manual. Attempting to use this device without a thorough understanding of its operation may result in patient or user injury. This device should only be operated by personnel trained in its operation and under the direction of qualified medical personnel familiar with the risks and benefits of this type of device.
- Any devices or accessories used with the trolleys should be as per its intended use Specified and approved by n conformance with the nice Neötech Medical system Pvt. Ltd.
- In a dust free area, keep hands clean and then install the equipment. Proper installation of the nice 6000 and nice 6000 M Infant Observation Trolley may require two people.
- Do not place any accessories or any other objects directly over the bed surface.
- Do not perform the Checkout Procedures while a patient occupies the Infant Observation Trolley.
- Regularly inspect the bed side panel latching mechanism, and the bedside locking mechanism on the model, to ensure proper operation.
- Inspect all patient disconnected tubes or wires before and after moving or tilting the Infant Observation Trolley.
- Do not move the Infant Observation Trolley by pushing or pulling on the bed side panels. This action may lead to the deterioration and breakage of the components which form a safety barrier around the infant.
- Ensure that the bedside panels are locked in position when a patient occupies the bed. Blankets or other foreign objects may prevent the latches from fully engaging.
- Do not leave the patient unattended when the side panels are lowered.
- Do not allow excess electrical cables to be laid on the bed platform.

Section B: Cautions







- Do not autoclave or gas sterilize the mattress.
- Do not allow this device to be operated by young children.
- Only competent individuals trained in the repair of this equipment should attempt to service it as detailed in the service manual. The Service Manual provides detailed information solely for use by individuals having proper knowledge, tools and test equipment, and for authorized service engineer trained by nice Neötech.
- The maximum load on 6000 M/ 6000 trolley is 8 kg.
- Keep the equipment clean and dry. Do not allow liquid to penetrate the case or operation and safety could be impaired.
- If the equipment is dropped or damaged or fails to operate correctly take it out of service for examination by a qualified Service Engineer to ensure safety an operational integrity
- Untrained operators can cause injury or be injured. Permit only trained personnel to operate the trolley.
- To keep all moving parts free of obstructions in the trolley.
- **Use of nonstandard components:** Consult the manufacturer for repair and replacement of components. Use of incorrect component can adversely affect Safety, performance and/or damage the equipment performance

Section C: Symbols and Labels

Mark	Indication
	Warning
	Caution
	Caution, pinched finger or hand
	Warning
	Instruction
	Do not step on surface
	Warning, don't disassemble
	Serial Number
	Authorized Representative in European Community
	Date of Manufacture
	Manufacturer
	Model Number
	Refer Instruction for use

Labels

	<p>nice Neotech – Brand Logo</p>
	<p>Marking plate label</p>
	<p>Mattress label</p>
	<p>Storage tray maximum weight</p>

Section 1: Description

1.1 Intended Use

nice 6000 series is Infant Observation Trolley for infant with a body weight of up to 8 Kgs. The unit may be used in Neonatal ward. The unit may be operated by clinical staff or by nursing staff under the supervision of a doctor.

1.2 Indication

- Indication for Infant Observation Trolley is to transfer the baby from one place to another place within the hospital, and treat the baby under radiant warmer and phototherapy

1.3 Contraindication

- No contraindication

1.4 Side-effects

- No side effects

1.5 Target Population

- Neonates and Infants upto 10 kg.

1.6 Working Principle

1.6.1 nice 6000

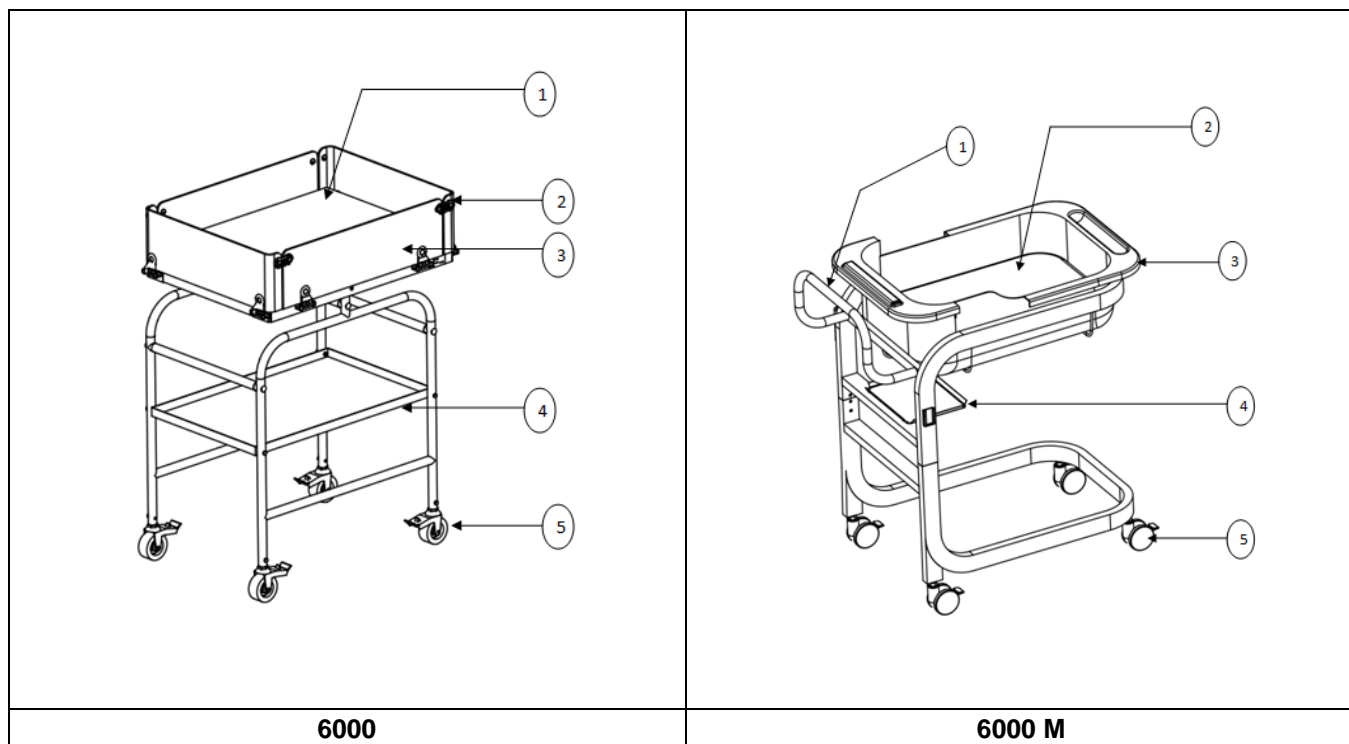
Infant Observation Trolley provides a comfortable bassinet for infant during treatment, tiltable bed platform allows Trendelenburg and Fowler positioning by loosening the knob under the bed platform. Castors allows the movement of trolley from one place to another and castors with break hold the trolley in a desired position.

1.6.2 nice 6000M

Infant Observation Trolley provides a comfortable bassinet for infant during treatment, using handle to move the trolley from one place and another place. Castors allows the movement of trolley from one place to another and castors with break hold the trolley in a desired position.

1.7 Product Description

1.7.1 Mechanical Layout



S.No	Parts	S.No	Parts
1	Mattress	1	Handle
2	Hinges	2	Mattress
3	Acrylic panels	3	Acrylic bassinet
4	Storage tray	4	Storage tray
5	Castors	5	Castors

1.7.2 Support Structure

The support structure provides excellent stability for the bed and optional accessories.

1.7.3 Bed Platform

1.7.3.1 nice 6000

Infant Observation Trolley with bed includes a mattress and transparent side panels. The side panels fold down for easy access to the patient and can be removed for cleaning.

The X-ray cassette tray (optional) located beneath the bed pulls out for insertion of X-ray cassettes and allows X-rays to be taken without moving the patient.

1. Markings located along the side panels allow easy location of the cassette in the X-ray tray relative to the position of the patient on the Infant Observation Trolley bed.
2. The tiltable bed platform allows Trendelenburg and Fowler positioning.
3. The system for the tiltable bed provides a smooth motion to avoid disturbing the patient.

1.7.3.2 nice 6000 M

Infant Observation Trolley with bed includes a mattress and transparent bassinet

Section 2: Installation

2.1 nice 6000

2.1.1 Setup:

After removal from the shipping containers, inspect the nice Neotech Infant Observation Trolley and all accessory items for any signs of damage which may have occurred during shipment. File a damage claim with the shipping carrier if damage has occurred. Also confirm the presence of all accessory items or factory installed options as listed on the packing slip.

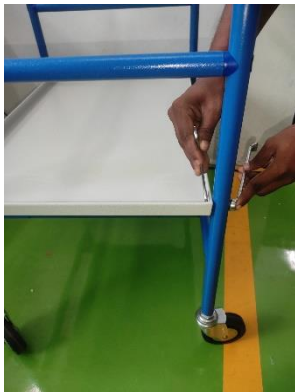
2.1.1 Installation of Equipment:

2.1.1.1 Trolley Frame Assembly:



Picture 1

Attach the Trolley frame LH and trolley frame RH with the link pole L&R 2nos and Link pole bottom 2nos using Bolt M6x30MM Allan8nos.



Picture 2

Fix the storage tray 6000 with the Trolley frame using bolt 6x35 hex 4nos and 6mm nut 4nos.

2.1.1.2 Bed Frame Assembly:



Picture 3

Fix the Bed frame in the Trolley frame and screw it with SCR 6x50 CSK with link pole bush L&R & nylon nut 6mm.



Picture 4

Fix the Tilting pole between bed frame & trolley frame. In the tilting pole top side, screw using Tilting shaft pin with washer nylon Link plate pin, washer 6mm & nylon nut 6mm. In the tilting pole bottom side, screw using Bolt 6x25 Hex, washer 6mm.



Picture 5

Fix the knob 8 stud in the trolley frame tilting pole area for height adjustment.

2.1.1.3 Door Assembly:



Picture 6

Fix the Access panel FR/RR in the Bed frame assembly.



Picture 7

Fix the Access panel LH/RH in the Bed frame assembly.

2.1.1.4 X-ray tray and Mattress Assembly



Picture 8

After bed frame assembly and fixing FR/RR frame then insert the X-ray tray in bed frame under the mattress



Picture 9

Place the Mattress inside the Bed frame assembly.

2.2 Mechanical Pre-use check instruction:

2.2.1 Locking Castors (4 nos.)



Picture 10

- these castors should be locked to prevent the from rolling around freely.
- Castors lock and unlock with slight foot pressure on the locking lever.

2.2.2 Tilting Mechanism Check:



Picture 11



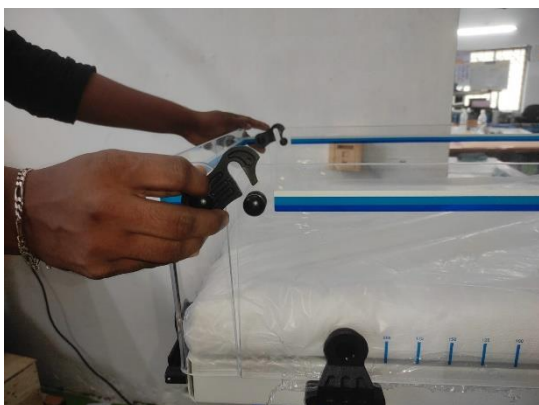
Picture 12

- Rotate the black round knob clockwise or anti-clockwise on the tilting rod to adjust the height of the bed frame.
- Check the operation of the tilting mechanism. Verify that the bed platform operates smoothly and locks in normal, Trendelenburg and Reverse Trendelenburg positions.



When the mattress is in the tilted position, ensure an additional support is provided to minimize the baby falling.

2.2.3 Door Mechanism Check:



Picture 13



Picture 14

- Lift the side panels and show its way out from the hook.
- The panel must swing freely after removing from its hook; all panels can be operated on the same way.



- Regularly inspect the bed side panel latching mechanism, and the bedside locking mechanism, to ensure proper operation.

2.2.4 Setup and Pre-use Check Instructions

- For units with castors, check that all castors are in firm contact with the floor and that the Infant observation Trolley stable and moves freely.
- Lock the two front castors and check that the Infant observation Trolley is held in place.



Warning

- Do not place any accessories or other objects directly over the bed surface.

2.2.4.1 Mechanical Checks

2.2.4.2 Side Panels



Picture 15

- Lift the side panels and show its way out from the hook.
- The panel must swing freely after removing from its hook; all panels can be operated on the same way.



- Regularly inspect the bed side panel latching mechanism, and the bedside locking mechanism, to ensure proper operation.

2.3 nice 6000 M

2.3.1 Setup:

After removal from the shipping containers, inspect the nice Neötech Infant Observation Trolley and all accessory items for any signs of damage which may have occurred during shipment. File a damage claim with the shipping carrier if damage has occurred. Also confirm the presence of all accessory items or factory installed options as listed on the packing slip.

2.3.2 Installation of Equipment:

2.3.2.1 Castors Assembly:



Picture 16

Attach the bottom trolley frame with castor 3 inch double wheel thread with brake 4'nos with using Spring washer 12 mm 18/19mm spanner



Picture 17



Picture 18

Attach bottom trolley frame with link plate using Bolt M6x15MM Allan head SS and Washer SS OD 13MM ID 6MM screw allen 5 mm key

2.3.2.2 Trolley frame assembly



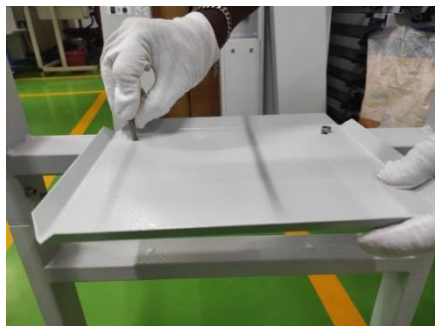
Picture 19



Picture 20

After insert top trolley frame with link plate and Bolt M6x15MM Allan head SS and Washer SS OD 13MM ID 6MM screw allen 5 mm key

2.3.2.3 Storage tray assembly



Picture 21



Picture 22

Attach storage tray to trolley frame using g SCR M6x35MM button head SS & Nut M6 HEX SS 4 mm allen key and 10/11 spanner

2.3.2.4 Handle assembly



Picture 23



Picture 24

Handle 6000M (60-10-012) using SCR M6x50MM button head SS using 5 mm allen key

2.3.2.5 Bassinet assembly



Picture 25

After insert bassinet in top trolley frame



Pictute 26

Placing Mattress in bassinet

2.4 Mechanical Pre-use check instruction:

2.4.1 Locking Castors (4 nos.)



Picture 27

- Once the light source is in placed on the storage tray for phototherapy, these castors should be locked to prevent the light from rolling around freely.
- Castors lock and unlock with slight foot pressure on the locking lever.

Section 3: Operation

3.1 Operating Mode 6000

3.1.1 Side panel operation

- ❖ To lower a side panel, disengage the lock and swing down from the bed.
- ❖ To raise a side panel, swing it to the upright position; then allow it to engage in the latched position.

3.1.2 Tilting Operation

- ❖ To raise a side panel, swing it to the upright position; then allow it to engage in the latched position.
- ❖ To lower a side panel, disengage the lock and swing down from the bed.



Caution

- Make sure that an additional support is provided to hold baby firmly when the bed is in tilted position

3.1.3 X-Ray Facility

- ❖ The X-ray cassette tray facilitates X-ray procedures while patients occupy the Infant Trolley.
- ❖ An X-ray cassette can be placed on the tray and slid into the cavity beneath the bed without disturbing the patient.

3.1.4 Bed Platform Operation



Picture 28

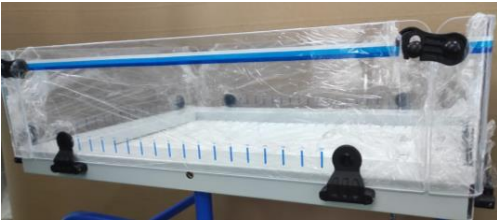
- The bed platform tilts for Trendelenburg and Fowler positioning capabilities. Rotate the knob placed on the right side of the machine to position the bed (up or down).
- When the mattress is in the tilted position, ensure an additional support is provided to minimize the baby falling.



Warning

- Inspect all patient connected tubes or wires before and after moving or tilting the bed. Tilting or moving the Infant Observation Trolley bed up or down can pull on tubing or leads connected to the patient. This may disconnect tubes or leads, restrict gas or liquid flow, or move sensors out of position.

3.1.5 Side Panel operation



Picture 29

- ❖ To lower a side panel, pull it up and then pull the top edge away from the bed.
- ❖ To raise a side panel, swing it to the upright position; then allow it to engage in the latched position.



Warning

- Do not leave the patient unattended when the side panels are lowered.
- Do not move the Infant Observation Trolley by pushing or pulling on the bedside panels. This action may lead to the deterioration and breakage of the components which form a safety barrier around the infant.
- Ensure that the bedside panels are locked in position when a patient occupies the bed. Blankets or other foreign objects may prevent the latches from fully engaging.

3.1.6 X-ray Procedures



Picture 30

- The X-ray cassette may be placed in the slot under the bed platform or in the X-ray cassette tray, if installed.
- The heater housing rotates to the left for X-ray procedures. To place the heater housing in the X-ray position rotates the heater to the left or right.
- The X-ray cassette tray facilitates X-ray procedures while patients occupy the Infant Observation Trolley bed. An X-ray cassette can be placed on the tray and slid into the cavity beneath the bed without disturbing the patient.
- Rotate the heater housing out of the way, position the X-ray machine and take the X-ray.

- The tray should not be used as a writing surface or as work space during procedures.
- Limit the load placed on X-ray tray. (1.5 Kg) to avoid a tipping hazard.
- Never place an infant on the X-ray cassette tray.
- Do not place any foreign objects on the Infant Observation Trolley bed or in the under bed cavity while performing X-ray procedures. Incompatible materials in the path of the X-ray may adversely affect the quality of the X-ray image. Use of mattress or bedding materials other than those supplied by nice Neotech should be evaluated by a Neonatologist or Radiologist.




Caution

- The tray can be removed for cleaning by simply sliding it all the way out of the slides. The tray should be cleaned between patients according to the hospital protocol.

3.1.7 Transport/Movement details

- Check that all castors are in fine contact with the floor and that the Infant Observation Trolley unit is stable & moves freely.
- Lock the brakes in antistatic castors to hold the base unit of Infant Observation Trolley unit in static position.
- Unlock the brakes in antistatic castors to the Infant Observation Trolley unit again.

3.2 Accessories

#	Accessory Name	Single use / Reuse	Part no.	Intended use	Picture
1.	Mattress (6000 and 6000 M)	Reusable	87-00-139	Intended for the placement of patient (baby) under Infant radiant warmer / Phototherapy during treatment.	

Section 4: Cleaning & Maintenance

4.1 General

- This Section Provides Cleaning and Maintenance Instructions. Where necessary, disassembly instructions are provided.
- Routinely inspect patient compartment for signs of breakage and replace assemblies before Infant Observation Trolley into service.



- Don't keep the metal surface in wet condition it may cause corrosion and damage the part
- Use the cleaning solution sparingly on a cloth when cleaning the Infant observation Trolley. Do not saturate the unit - excessive solution causes damage to internal components.
- **Use of nonstandard components:** Consult the manufacturer for repair and replacement of components. Use of incorrect component can adversely affect Safety, performance and/or damage the equipment performance
- The service period for this equipment is six years.

4.1.1 Disassembly of Mattress, X-raytray for cleaning (refer 2.1.1.4 in 6000)

Follow the reverse process of Installation for cleaning.

4.1.2 Cleaning and Disinfection of Mattress, X-ray tray, Mattress frame,Acrylic door, Cabin, IV rod, Tilting box in (6000) and Bassinet , Handle in (6000 M)

1. Physically clean the components/partswith soft cloth, removing all visible contaminants by wiping using water general cleaning.
2. Rinse the components/partswith water damped cloth.
3. Disinfect the components/partsbby using 2% Glutaraldehyde to inactivate any remaining pathogens and leave it for 3 minutes.
4. Then rinse the components/partsbby wiping using water damped cloth
5. Dry components/partsbusing dry towel or cloth

4.1.3 Removal of mattress – (refer 2.1.1.3 in 6000)(Refer 2.3.2.5 in 6000 M)

Follow the reverse process of Installation for mattress.

4.1.4 Removal of side panels – (refer 2.1.1.3 in 6000)

Follow the reverse process of Installation for side panels.

4.2 Life time of product

The lifetime of Infant Observation Trolley is 5 years .After Service life of the device is extendable up to 6 years.

Section 5: Specifications

5.1 nice 6000

Bed platform	Soft Mattress for comfortable Baby lying with large working Area
Mattress Tilt	±15° on both side
Frame structure	Diameter 25mm; MS pipe
X-ray facility	Provision to take X-Ray without disturbing the baby
Side panel	4 no's Acrylic panels with Plastic hinges
Castor	4" castor 4 no. (4 with brake)
Storage tray	Underneath the bed
Optional accessories	X-Ray Cassette Tray, IV Pole, Drawer
Equipment	78cm (L) X 55cm (W) X 110cm (H)
Weight	27 kgs
Mattress	77.5cm (L) X 53cm (W) X 5cm (H)
Mattress from floor	93 cm from floor
Max Load	10kgs
Operating Temperature	10°C to 50°C
Operating Relative Humidity	15 – 90% RH, non condensing
Storage Ambient Temperature	-10°C to 60°C
Storage Relative Humidity	0% - 90% RH, non-condensing
Altitude	Sea level to 1-9 miles

5.2 nice 6000 M

Bed platform	Clear Molded Acrylic Material
Mattress	Soft foam mattress 77.5cm (L) X 53cm (W) X 5cm (H).
Bed tilting	15° Head Side
Frame structure	50X25mm MS tube
Utility tray	underneath the baby platform
Castor	3" castors 4 nos. (4 with brake)
IV stand	Stainless Steel with Two Holders (Optional)
Observation light	LED Light Source (Optional)
Max load	10kg
Dimension	85cm (L) X 48cm (W) X 97cm (H)
Weight	15 Kg
Operating Temperature	10°C to 50°C
Operating Relative Humidity	15 – 90% RH, non condensing
Storage Ambient Temperature	-10°C to 60°C
Storage Relative Humidity	0% - 90% RH, non-condensing
Altitude	Sea level to 1-9 miles

Section 6: Warranty

6.1 Conditions

1. The warranty is confined to the first purchaser of the product only and is not transferrable.
2. Repairs under warranty period shall be carried out by the company authorized personnel only
3. In the event of repairs of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. The time taken for repair and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.
4. In case of any damage to the product/misuse detected by the Authorized service personnel the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only
5. Wear and Tear, and defects caused by manipulation or unsuitable treatment are not included under the warranty.
6. We warranty this unit for 12 months from the date of Installation. Warranty includes the repair and replacement of faulty components.
7. Warranty is not applicable if the equipment is not purchased from Neötech/authorized Neötech Dealer
8. Warranty is not applicable if the warranty card is not filled and sent back to Neötech.
9. Equipment has a expected shelf life of 5 years and service life of 6 years

Customer Details cum Warranty Card

Date: _____

Hospital Name & Address: _____

Contact Person & Telephone/Fax No _____

Email _____

Department: NICU / PICU / OT / Gynecology / Causality / Others _____

Equipment Name: _____

Model No: _____ Sl. No. _____

Date of Purchase: _____ Date of Installation _____

Name of Authorized Dealer: _____

Customer Signature & Date
(I accept the terms & conditions of Warranty)

Dealer Signature with seal

Kindly fill the above and sent the same

From _____

To:

The Service In-charge

niceNeötech Medical Systems Pvt. Ltd.

No.85, Krishna Industrial Estate,

Vanagaram, Mettukuppam,

Chennai-600095. Tamil Nadu,INDIA

Ph: 91-44-24762594, 24764608

Email: service@niceneotech.com, info@niceneotech.comWeb: www.niceneotech.com

Toll Free No. 1800-425-2594 (India only)

Section 7: Trouble Shooting

7.1 General System Failure

7.1.1 6000

Sl. No	Problem	Cause	Remedy
1	Castors wheel	Not proper connect	Check and tight screw 18/19 spanner
2	Hinges	Losen screw	Check and tight 8 mm allen key

7.1.2 6000 M

Sl. No	Problem	Cause	Remedy
1	Handle	Not proper connect	Check and tight screw 5 mm allen key
2	Storage tray	Losen screw	Check and tight screw 5 mm allen key

7.2 Maintenance Intervals

- Always disinfect and clean the unit and accessories before any maintenance – even when returning the unit to the supplier for repair.
- Always disconnect power supply before any maintenance.
- Use only nice Neötech's original parts for maintenance.



Warning

- **Bed Up/Down Tilting:** To be inspected once in every three months by the trained technical personnel.
- **Inspection & Maintenance:** Yearly by trained Service Personnel.

7.3 Disposing of the Unit

At the end of its Service life Dispose of the equipment in accordance with National waste Disposal Regulations or ask a suitable Disposal contractor to dispose of the unit. The local Environmental agency can supply further details.

Section 8: Spare Parts List

8.1 6000

Sl. no	Part No	Part Name	Qty	Unit
1	95-00-006	Bolt M6x25mm hex	2	No.
2	95-00-173	Nut M6 nylon lock	1	No.
3	20-05-079	Access panel assembly FR/RR	2	No.
4	20-05-080	Access panel assembly LH/RH	2	No.
5	20-20-012	Lock Bush Access Panel	2	No.
6	89-00-139	Mattress	1	No.
7	93-00-009	Castors	4	No.

8.2 6000 M

Sl. no	Part No	Part Name	Qty	Unit
1	95-00-196	Nut M6 Hex Ss	2	No.
2	96-00-021	Acrylic Bassinet	1	No.
3	89-00-139	Mattress	1	No.
4	93-00-009	Castors	4	No.

Section 9: For Complaints/Adverse Events/Comments/Feedback

		Date:		
Hospital Name & Address:				
Contact Person & Contact No. & Email:				
Department:		NICU / PICU / OT / Casualty / Others _____		
Equipment name:				Model no.:
UDI / Serial No.:		Date of purchase:		Date of Installation:
Pick one:	<input type="checkbox"/> Complaints <input type="checkbox"/> Adverse Events <input type="checkbox"/> Comments <input type="checkbox"/> Feedback			

In case of adverse events, fill the below details:

Incident happened to: (Patient / User)	
Details of incident happened person: (Name/Age/type of incident)	
Severity of the event (Minor injury / Major injury / Death)	
Brief description of the event	

For comments:

For Complaints:

For Feedbacks:

Kindly fill the above and send the same

From:

To:
 The Marketing In-charge
 nice Neotech Medical Systems Pvt. Ltd.
 No, 85, Krishna Industrial Estate,
 Vanagaram, Mettukuppam,
 Chennai-600095. Tamil Nadu,
 INDIA.
 Ph: 91-44-24762594, 24764608
 Email: marketing@niceneotech.com
 Toll Free No. 1800-425-2594 (India only)

NOTE: In case of serious/adverse events, report the incident to nice Neotech, European Authorized Representative and the competent authority of the Member State by filling and sending the below form as letter post or email.

Service Contact	EU Authorized Representative	Competent Authority
<p>nice Neotech Medical Systems Pvt. Ltd. No. 85, Krishna Industrial Estate, Vanagaram, Mettukuppam Chennai-600095. Tamil Nadu, INDIA. Ph: 91-44-2476 4608 Telefax: 91-44-2476 2594 E-mail: service@niceneotech.com /info@niceneotech.com Web: www.niceneotech.com</p>	<p>Amstermed B.V Located in Saturnusstraat 46-62, Unit 032, 2132 HB Hoofddorp, The Netherlands. Mr. Mike Vermin Tel: +31 23 565 6337 info@amstermed.nl www.amstermed.nl SRN: NL-AR-000001971</p>	<p>Ministerie van Volksgezondheid, Welzijn en Sport Address: P.O. Box, 20350, The Hague, Netherlands Country: Netherlands Email: medicaldevices@minvws.nl Tel: +31 70 340 79 11</p>